

PRODUCT BULLETIN #104

END-OF-SALE ANNOUNCEMENT FOR SHOUT BRAND VOIP SOLUTIONS

Network Equipment Technologies, Inc.® announces the end-of-sale and end-of-life of the SHOUT branded VoIP platforms. NET introduced the SHOUT™ VoIP product line in 2002 with the SHOUT900 and SHOUT2500 voice gateway platforms. In May, 2006 NET introduced the next generation VoIP platform based on the SHOUT technology, the VX Series Universal Voice Exchange.

Effective April 1, 2009, NET will terminate use of the SHOUT brand. The VX Series Universal Voice Exchange continues to provide the same award-winning VoIP functionality and is not affected by the termination of the SHOUT brand.

Customers with active service contracts will continue to receive support from the NET Technical Assistance Center (TAC) according to their service contracts.

Table 1. End-of-Sale Dates for the SHOUT Brand

Milestone	Definition	Date
End-of-Sale Date	The last date to order the SHOUT-branded product through NET direct sales mechanisms. The product is no longer for sale after this date.	April 1, 2009
Last Date of Support:	The last date to receive support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	The termination of brand has no impact on service or support

Product Migration Options

Customers who currently have SHOUT VoIP platforms can continue to use those platforms. Equivalent VX VoIP platforms are supported if additional hardware platforms are required and are completely interchangeable and interoperable with SHOUT platforms.